

FREEDOM OF INFORMATION QUARTERLY REPORT

1st April - 30th June 2023

Object Number	Summary of enquiry	Response and Exemptions
FOI/2023/0029	<p>I was just wondering on the off-chance if you have a set of video clips in the Archive department that I could request a copy of.</p> <p>These clips in particular were displayed as part of the old "Mail by Rail" interactive exhibition which was part of the National Railway Museum until it was removed a few years ago. The clips I am looking for contains footage and music of the Class 325 EMU demonstrating the Night mail Postal service Circa the mid 1990s. There was one clip entitled "Night Mail 1996" which was part of the main postal exhibition and another clip which was displayed on board the mock-up front end of the EMU locomotive "325000" itself</p>	<p>Advised to book an appointment with the archives. s.40 and s.43</p>
FOI/2023/0024	<p>This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:</p> <ul style="list-style-type: none"> • Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers. • Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server) • Storage Area Network Maintenance/Support (EMC, NetApp etc) <p>For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this</p>	<p>s.31, s.38, s.40 and s.43</p>

	<p>includes annual spend</p> <ol style="list-style-type: none"> 1. Contract Title: Please provide me with the contract title. 2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) 3. Existing/Current Supplier: Please provide me with the supplier name for each contract. 4. Brand: Please state the brand of hardware or software 5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. 6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? 7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. 11. Number of Physical Server: Please can you provide me with the number of physical servers. 12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers 13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. 14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) 	
FOI/2023/0025	would be able to tell me how many employees the Science Museum has (and how many of these are permanent, casual, voluntary etc), and how much revenue the museum generates?	s.21
FOI/2023/0026	Inbound Network service contract has expired. Please share the latest updates	s.31, s.38, s.40 and s.43
FOI/2023/0027	<ul style="list-style-type: none"> • The duration of time utilising cloud infrastructure. • The criteria used to choose a cloud provider. • The percentage of infrastructures employing cloud services. • The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.) • Case studies highlighting the successful implementation of the 'Cloud-first' strategy. • The uptime of the cloud infrastructure. 	s.31, s.38, s.40 and s.43

	<ul style="list-style-type: none"> • The annual budget over the last five years for IT-managed services • Please provide the percentage spent on cloud-managed services 	
FOI/2023/0028	<p>In an email to SMG staff, reproduced at https://cultureunstained.org/smgdirectoremail/, Science Museum Director Sir Ian Blatchford wrote "And we must continue to challenge them [Shell, BP and Equinor] to show more leadership to deliver on this potential ["in finding solutions to the urgent challenges of climate change", earlier in the paragraph]."</p> <p>Can you please provide me with any and all available information on how you have challenged these companies to show more leadership in finding solutions to climate change, including reducing emissions, adapting to climate change, and to climate justice. I am interested in the period from 1/1/2019 (2 years before statement was made) till present.</p>	s.36 and s.40
FOI/2023/0030	<p>How many boxes of paper straws do you buy on a monthly basis? How many boxes of paper straws do you use on a monthly basis? How many boxes of plastic straws do you buy on a monthly basis? How many boxes of plastic straws do you use on a monthly basis?</p>	Information provided
FOI/2023/0031	<p>Any correspondence between the senior management team and/or governance committees of the Science Museum Group with any employees, representatives of contractors (i.e. public relations firms) of the Adani Group, which have taken place during the period January-April 2023.</p> <p>'Correspondence' should be defined as including letters, emails and their attachments, text messages/electronic messages, notes or minutes of meetings/calls.</p>	s.40 and s.43
FOI/2023/0032	<p>During last year's hottest days on 18 and 19 July 2022 the Met Office issued a RED heat warning covering London. This means risk to life is very likely and unnecessary travel is recommended against. Coming into summer this year I would like to understand the Museum's approach to these events and would request the following information:</p> <ol style="list-style-type: none"> 1. Any extreme weather policy along with any discussions of the policy (such as what to include in it) and the job title of the person who drafted it. 2. Minutes \ e-mails for any meetings that may have discussed the weather warning and the decision to stay open. I'd like any guidance received from the Health & Safety Officer or any objection to opening on these. Please also include the job titles of the panel or individuals who decided to go ahead with opening and discussions from any other sites to your main one 3. I would also like what I have requested for (2) for the day there was the red wind warning for London in place on 18 February 2022. On this day the Mayor of London issued a statement saying: 	Information provided

	<p>"I urge all Londoners to stay at home, do not take risks and do not travel unless it is absolutely essential." - do you have any documents where you discussed this or did it factor in to your decision making.</p> <p>4. Anything documenting the process of Museum closure and who has ultimate responsibility over this</p> <p>5. Finally can I get details of any crisis management group, what their remit it and the job titles of those who sit on the group</p> <p>I would like to see any documentation showing where this statement was considered and why the Museum chose to not to follow it.</p>	
<p>FOI/2023/0033</p>	<p>If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.</p> <p>1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three</p> <p>2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.</p> <p>3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.</p> <p>4. Duration of the contract- please state if the contract also includes contract extensions for each provider.</p> <p>5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)</p> <p>6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.</p>	<p>Info not held</p>

	<p>7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.</p> <p>8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.</p> <p>9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.</p> <p>Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.</p> <p>Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?</p> <p>If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?</p>	
<p>FOI/2023/00 34</p>	<p>Further to the original Enterprise Application request, the contracts below have expired. Please provide the current status. CRM Tessitura</p> <p>If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.</p> <p>The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.</p> <p>Enterprise Resource Planning Software Solution (ERP): Primary Customer Relationship Management Solution (CRM): For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.</p> <p>Primary Human Resources (HR) and Payroll Software Solution: For example, iTrent, ResourceLink, HealthRoster; software of this nature.</p> <p>The organisation's primary corporate Finance Software Solution:</p>	<p>s.31, s.38, s.40 and s.43</p>

	<p>For example, Agresso, Integra, Sapphire Systems; software of this nature.</p> <ol style="list-style-type: none"> 1. Name of Supplier: Can you please provide me with the software provider for each contract? 2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name. 3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts. 4. Number of Users/Licenses: What is the total number of user/licenses for this contract? 5. Annual Spend: What is the annual average spend for each contract? 6. Contract Duration: What is the duration of the contract please include any available extensions within the contract. 7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. 8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. 9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY. 10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number). 	
FOI/2023/0035	How do I access the National Railway Museum Balance Sheet? 21-22	Information provided
FOI/2023/0036	<p>Please may you provide me, in Microsoft Excel or an equivalent electronic format, with a list of invoices that were not paid within 30 days for the last 6 financial years which would feed into the Regulation 113 Notice you are required to publish each year as part of your obligations under The Public Contracts Regulations 2015, with the following information for each invoice (where available):</p> <ul style="list-style-type: none"> • The name of the Supplier • Supplier email address • Supplier company registration number • Supplier postal address • Supplier telephone number • Supplier website 	s.22, s.40 and s.43

	<ul style="list-style-type: none"> • The date of the invoice • The invoice reference • The gross value of the Invoice • The date the invoice should have been paid by • The actual payment date of the invoice • The total amount of interest liability due to late payment of the invoice • The total amount of interest paid to the supplier due to late payment of the invoice. <p>For the avoidance of doubt we request the data behind payment performance summaries for Regulation 113 Notices, not the summaries themselves.</p> <p>We expect that this information to be readily available and easily accessible in the electronic format requested given the necessity of source data which must have been required to prepare and produce the Regulation 113 Notice.</p> <p>If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, or for another reason, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.</p>	
FOI/2023/0037	<p>Please could you provide copies of the Monthly Project Reports for the Energy Revolution (800960) Project, from December 2022 to June 2023.</p> <p>Please also provide a copy of the Project communications plan for this time.</p>	s.22, s.38, s.40 and s.43
FOI/2023/0038	<p>I am writing to submit a Freedom of Information (FOI) request regarding the Science Museum's deaccessioning practices. I kindly request the following information:</p> <ol style="list-style-type: none"> 1. How many objects have the Science Museum deaccessioned since 2016? 2. Please provide a list of all objects deaccessioned by the Science Museum since 2016. 3. Can you provide an overview of the Science Museum's deaccessioning process? How is it structured, and what factors are considered when making decisions about deaccessioning objects from the collection? 4. How are deaccessioning decisions communicated to the public and other stakeholders? 5. How many conservators does the Science Museum currently employ? 	Information provided
FOI/2023/0039	<p>Q1. Can you please list the number of devices deployed by your organisation for the following?</p> <p>Device Type Number of Devices</p> <p>Desktop PCs</p>	s.31, s.38, s.40 and s.43

	<p>Laptops Mobile Phones Printers Multi Functional Devices (MFDs) Tablets Physical Servers Storage Devices (for example: NAS, SAN) Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points) Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)</p> <p>"Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?" Estimated/Total Cost Duration Example: Platform as a Service 1 million 2023/28</p> <ul style="list-style-type: none">a. Cloud computingb. Software as a Service (SaaS)c. Platform as a Service (PaaS)d. Infrastructure as a Service (IaaS)e. Anything as a Service (XaaS) <p>"Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?" Estimated/Total Cost Duration Example: IoT security 0.5 million 2023/28</p> <ul style="list-style-type: none">a. Network Securityb. Cloud Securityc. Endpoint Securityd. Mobile Securitye. IoT Securityf. Application Security	
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FOI/2023/0040	obtain any museum operational information, staffing, operational budgets and other materials	s.21
FOI/2023/0041	All correspondence, including letters, emails and their attachments, text messages, notes or minutes of meetings, calls and presentations, between the Science Museum Group and any employees or representatives or contractors of the Adani Group (such as a public relations firm) since 1 January 2023.	Request withdrawn